

DOI: <https://doi.org/10.5281/zenodo.17213255>

## EMERGING TECHNOLOGIES AND DIGITAL TRADE IN INDIA– UZBEKISTAN ECONOMIC RELATIONS

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**Abstract:** *This study explores the transformative role of emerging technologies in shaping India–Uzbekistan economic relations. It examines how artificial intelligence (AI), blockchain, fintech, and e-commerce platforms are redefining trade patterns and investment opportunities between the two countries. While India has become a global leader in digital payments and IT-enabled services, Uzbekistan is undergoing rapid digitalization under its Digital Uzbekistan 2030 strategy. Drawing on secondary data from UNCTAD, OECD, APEC, and World Bank, as well as policy reports and industry surveys, this paper evaluates comparative digital readiness, payment integration, e-commerce ecosystems, and digital trade facilitation tools. Findings suggest that India’s technological strengths complement Uzbekistan’s reform-driven ambitions, though regulatory, infrastructural, and skill-related challenges persist. Recommendations include creating a bilateral digital corridor, expanding interoperable payment systems, supporting SMEs via e-commerce linkages, and piloting blockchain-enabled customs platforms.*

**Keywords:** *Digital trade; Emerging technologies; India–Uzbekistan; Fintech; Blockchain; Artificial Intelligence; E-commerce*

### Introduction

India and Uzbekistan have historically been connected through the Silk Road, facilitating exchanges of textiles, spices, and cultural practices [1]. In the 21st century, their bilateral trade has diversified into pharmaceuticals, textiles, machinery, information technology services, and agricultural commodities. However, a new chapter is unfolding as both countries embrace digital transformation.

Digital trade has emerged as one of the fastest-growing components of the global economy. UNCTAD estimates that digital economy activities are outpacing global GDP growth [2]. Digitalization not only changes how goods and services are exchanged but also impacts how businesses interact with markets, governments, and consumers. For developing and reforming economies like Uzbekistan, digital technologies can bridge geographic disadvantages and connect them to global value chains. For India, digital leadership provides an opportunity to extend its influence in Central Asia, particularly in fintech, IT, and e-commerce.

The significance of emerging technologies is underscored by their role in

reducing transaction costs, facilitating transparency, and enabling inclusion. Blockchain-based supply chain management, AI-driven customs clearance, fintech-enabled remittances, and cross-border e-commerce platforms are transforming trade. This paper investigates these dynamics in the India–Uzbekistan context, identifying complementarities, challenges, and potential pathways for cooperation.

### Literature Review

The global scholarship on digital trade emphasizes its role as a driver of economic competitiveness. According to UNCTAD’s *Digital Economy Report 2022*, cross-border e-commerce and digital services are reshaping global trade flows [2]. The OECD highlights that digital skills and entrepreneurship are critical for leveraging these opportunities, especially in emerging economies [3].

India has achieved remarkable progress through initiatives such as Aadhaar, a biometric digital ID covering over a billion citizens, and the Unified Payments Interface (UPI), which enables real-time, low-cost payments [4]. Its Open Network for Digital Commerce (ONDC) is designed to democratize e-commerce, making it accessible to small businesses [12]. These innovations have positioned India as a global leader in digital financial inclusion and scalable digital infrastructure.

Uzbekistan, under the *Digital Uzbekistan 2030* program, has prioritized ICT infrastructure, fintech ecosystems, and digital literacy [5]. Mobile penetration now exceeds 76% [8], and platforms like Uzum are rapidly expanding into payments, logistics, and e-commerce. However, literature also highlights persistent challenges in regulatory harmonization, cybersecurity, and skills development.

Regional studies show that digital integration enhances trade efficiency when underpinned by interoperable standards. The ASEAN Digital Integration Framework provides lessons for India and Uzbekistan on harmonizing payment systems and consumer protection [6]. Meanwhile, APEC emphasizes digital customs systems to address trade bottlenecks [7].

While there is significant scholarship on China’s Digital Silk Road and Russia’s digital influence in Central Asia, India–Uzbekistan digital relations remain underexplored. This study addresses that gap by systematically analyzing their digital readiness, fintech linkages, e-commerce ecosystems, and trade facilitation technologies.

### Research Methodology

This research adopts a **qualitative comparative design** grounded in secondary data. The methodology combines three complementary approaches:

**Documentary Analysis:** Core sources include UNCTAD’s *Digital Economy Report* [2], OECD’s reports on digital skills [3], APEC studies on customs modernization [7], and Uzbekistan’s official *Digital Uzbekistan 2030* strategy [5]. These provide macro-level insights into global and national digital trade policies.

**Comparative Framework:** India and Uzbekistan are compared across five domains: (a) digital infrastructure and connectivity, (b) payments and fintech, (c)

regulatory frameworks, (d) skills and human capital, and (e) innovation ecosystems. Indicators such as mobile penetration, digital literacy, fintech adoption, and startup activity are used.

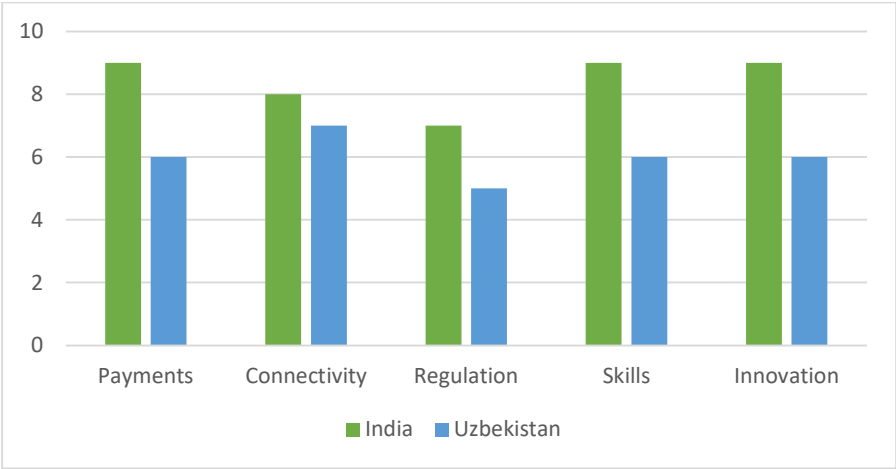
**Analytical Visualization:** To enhance clarity, findings are presented through **tables and figures** that synthesize data across domains. While exact quantitative comparisons are limited due to data gaps in Uzbekistan, relative positioning (on a 0–10 scale) is used to benchmark readiness.

This approach allows for identifying complementarities between India’s digital maturity and Uzbekistan’s reform trajectory.

### Analysis and Results

India’s digital ecosystem is globally recognized for its scalability. Aadhaar provides nearly universal digital identity coverage, while UPI handles over 10 billion monthly transactions [4]. Internet penetration exceeds 70%, and India’s IT workforce is among the world’s largest [11].

Uzbekistan’s readiness is mixed. Mobile penetration has surpassed 76%, with over 30 million internet users [8]. Its government-backed IT Park has nurtured hundreds of startups [10], and Uzum is emerging as a “super app” integrating payments, logistics, and retail. However, digital literacy gaps persist, particularly outside Tashkent.

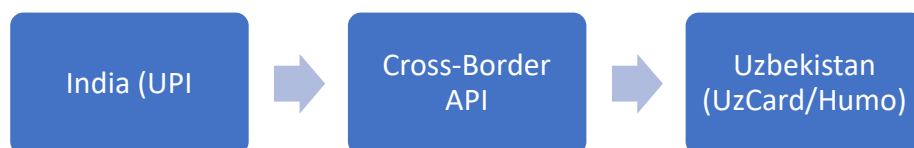


**Figure 1. Comparative Digital Readiness of India and Uzbekistan<sup>14</sup>**

India’s fintech revolution is centered on UPI, Aadhaar-enabled payments, and RuPay. Internationalization of UPI has already linked it to Singapore’s PayNow and the UAE’s payment ecosystem [4]. Extending such interoperability to Uzbekistan’s UzCard and Humo could transform remittances and trade settlements.

Uzbekistan’s fintech sector is young but expanding rapidly. The Central Bank has promoted cashless payments, with UzCard and Humo cards becoming mainstream. Mobile wallets like Payme and Click are widely used. However, cross-border transactions remain dependent on dollar settlements, raising costs for SMEs.

<sup>14</sup> **Sources:** World Bank; DataReportal (2023, 2024); NPCI; Central Bank of Uzbekistan; Uzum; TRAI; MeitY; MITC Uzbekistan; NASSCOM; OECD; Startup India; IT Park Uzbekistan



**Figure 2. Interoperability of UPI and UzCard/Humo for Cross-Border Payments<sup>15</sup>**

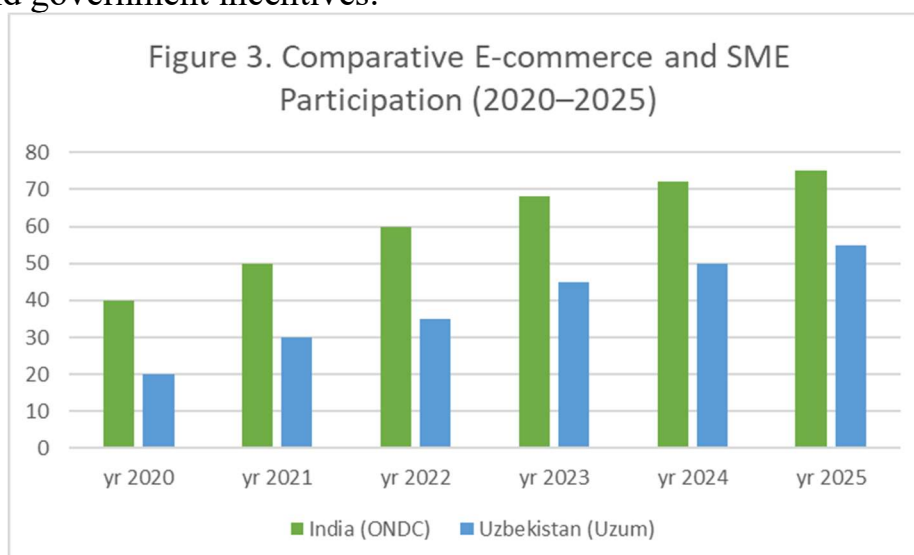
Policy implications include the need for a **bilateral payment settlement agreement**, harmonization of AML/CFT compliance, and integration into regional payment networks such as the Asian Payment Network.

India’s ONDC (Open Network for Digital Commerce) is designed to break platform monopolies and allow SMEs, retailers, and consumers to connect seamlessly [12]. This has implications for cross-border trade, as ONDC’s protocols could be extended to international partners.

Uzbekistan’s Uzum represents a fast-growing e-commerce platform that bundles online retail with integrated payments and logistics. The government has prioritized SME digitalization, recognizing that over 56% of employment is in the SME sector [5].

To illustrate comparative SME adoption, a hypothetical normalized index (0–100) can be plotted:

- In India, SME participation in digital commerce rose from ~40 in 2020 to ~75 in 2025 due to ONDC.
- In Uzbekistan, SME adoption rose from ~20 in 2020 to ~55 in 2025 due to Uzum and government incentives.



**Figure 3. Comparative E-commerce and SME Participation (2020-2025)<sup>16</sup>**

This suggests that while India is ahead, Uzbekistan is catching up rapidly, and

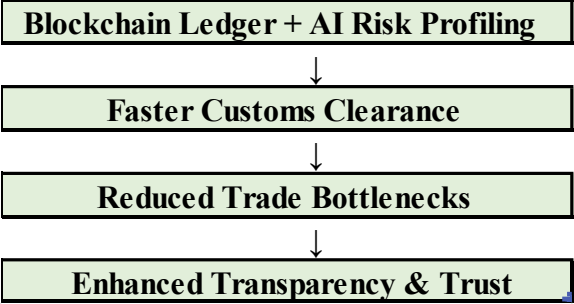
<sup>15</sup> Sources: NPCI; Reserve Bank of India; UzCard; Humo

<sup>16</sup> Sources: ONDC (India); Uzum (Uzbekistan); UNDP Uzbekistan; World Bank.

bilateral e-commerce corridors could amplify SME exports, particularly in textiles, handicrafts, and agri-products.

Blockchain can ensure transparency in customs clearance by providing tamper-proof digital ledgers. AI, meanwhile, can enhance risk profiling, identifying high-risk shipments and expediting low-risk cargo [7].

For India and Uzbekistan, priority sectors for pilots include **pharmaceuticals, agriculture, and textiles**. India’s pharmaceutical firms already export generics to Uzbekistan, and blockchain could authenticate product origins, ensuring compliance with regulatory standards. Similarly, AI-enabled customs systems could reduce clearance times at Uzbek border posts, which are often cited as bottlenecks [6].



**Figure 4. Blockchain and AI Applications in Customs and Supply Chains<sup>17</sup>**

The adoption of these technologies will require capacity building, investment in customs infrastructure, and legal recognition of digital documentation. Lessons can be drawn from APEC and WTO initiatives on e-trade facilitation.

### Conclusion

The analysis demonstrates that **emerging technologies and digital trade are not peripheral but central to the future of India–Uzbekistan economic cooperation**. India’s advanced digital ecosystem, built around UPI, Aadhaar, and ONDC, aligns with Uzbekistan’s reform-driven agenda under *Digital Uzbekistan 2030*. While India brings scale, infrastructure, and expertise, Uzbekistan offers a young population, increasing internet penetration, and government-backed commitment to digital transformation.

**Digital Readiness:** India scores higher across payments, skills, and innovation, while Uzbekistan shows rapid improvements in connectivity and startup activity. This complementarity opens scope for knowledge transfer and technical assistance.

**Fintech Integration:** Extending UPI to interoperate with Uzbekistan’s UzCard/Humo can revolutionize cross-border payments, reducing remittance costs and transaction frictions for SMEs and migrants.

**E-commerce Participation:** Both ONDC and Uzum demonstrate inclusive models that bring SMEs into digital trade ecosystems. Bilateral e-commerce corridors could strengthen market access for textiles, handicrafts, and agro-products.

**Blockchain and AI in Trade Facilitation:** Pilot projects in customs and supply

<sup>17</sup> Sources: APEC (2025); WTO (2023); ICEGATE (India); Ministry of Economy & Finance, Uzbekistan.



chain management can reduce bottlenecks, improve trust, and align with global best practices.

**Challenges** remain in the areas of regulatory harmonization, cybersecurity, and skills. Uzbekistan still faces digital literacy gaps, while India must adapt its solutions to Uzbekistan’s local needs and cultural contexts. Policy alignment will be necessary to avoid fragmentation of digital ecosystems.

- Establish a **Bilateral Digital Corridor**, integrating payments, logistics, and e-commerce.
- **Mutual recognition of digital standards**, including data protection frameworks.
- Launch **pilot projects** for blockchain-enabled trade documentation in pharmaceuticals and agriculture.
- Create **joint training programs** in AI, fintech, and cybersecurity, leveraging India’s IT expertise and Uzbekistan’s growing talent base.
- Involve multilateral organizations (ADB, World Bank, UNCTAD) to provide financing and technical support.

In conclusion, **digital technologies can serve as a catalyst for deepening India–Uzbekistan relations**. If properly harnessed, they will not only strengthen bilateral trade but also position Uzbekistan as a Central Asian digital hub and India as a leading partner in that journey. The convergence of India’s digital strengths and Uzbekistan’s reform momentum provides a unique window of opportunity that policymakers must act upon without delay.

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